

Modernization Readiness Questionnaire

What area of your systems are you least satisfied with?

- Too Slow
It takes too long to get your system to do what you want.
- Too Complicated
There are too many steps and clicks to get your work done.
- Too Ugly
The system is dated and does not reflect your goals for brand or ease of use.

What is most critical for your app to do for it to be successful?

- Uptime
You lose significant money for every minute the system is down.
- First Impression
The app is the face of your organization to a critical user base.
- Ease of Maintenance
Keeping the app changing and improving rapidly to adapt to user needs.
- Speed of Use
Fulfilling requests from users at high volume.
- Global Reach
Ability to reach markets regardless of location, device, or network.

With these priorities in mind, what modernization option makes sense to you?

- Commercial Off the Shelf Replacement (CotS)
- One-to-One Development
- Reface Don't Replace Tool
- Strategic Digital Transformation



What extra help will you need to achieve your modernization priorities?

- Development Team Support**
Bringing new skills and additional talent to do the above-and-beyond-work of executing the modernization.
- Architectural Guidance**
Verifying your choices of technology, given options in the market, your current portfolio, and your cost/revenue objectives.
- Business Case Development**
Aligning your modernization to the strategic growth and efficiency goals of your organization and trimming scope that does not support those goals.
- User Study and Analysis**
Analytics and data intelligence to learn how users interact with your software so you can differentiate your organization with great value and ease of use for your users.

What obstacles exist that would prevent beginning a modernization project?

- Connecting to a stated business revenue, efficiency, or growth target.
- Building confidence with a team across IT, LOB, and marketing departments.
- Aligning modernization costs to budget and spending constraints.
- Finalizing a project plan that delivers measurable features and value over time including ROI and user adoption.

Contact us today.



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